



# Introducing: The Celeus Predictive Dialer

## Truly Scalable Telephony

### Efficiency for All

#### Celeus Features:

**Power and predictive dialing modes**

**Flexible inbound and outbound dialing configurations**

**Adjustable abandonment rates**

#### **Auditory Advantages:**

**Dual-stream recording**  
Record the entire interview and record portions of interviews simultaneously (start/stop)

**Active Monitoring**  
Audibly monitor interviews, in progress, locally or remotely

**Play Sound in Interviews**  
Play recordings (like commercials or music) for participants  
Start, stop, and navigate the sound file with the keys on your phone.

**Ensure Accurate Verbatim Capture**  
Review recorded interviews for keywords, emotion, intensity of response

**Include Audio in Reporting**  
share recorded interviews with clients

#### **Survent Power with no limits:**

Survent: the most stable, capable, and supported CATI software.

Up to 1,500 stations per server  
Sample files of up to 10 million records.



Solutions for Research since 1967

### The Celeus Dialer Solution

Meet the Celeus predictive and power dialer, brought to you by CfMC, the industry standard for data collection and sample management software.

We have combined our CATI software with the leading open source telephony engine and telephony applications toolkit to produce the most efficient, powerful and cost-effective solution on the market. Contact us to learn more about your operation's most effective solution.

#### Truly Scalable

The Celeus solution is built with scalability in mind. No longer do you need to outlay large capital expenditures to fit additional stations with dialer capability.

#### Protection Plan

Should the unforeseen hardware disaster occur, your operation will be back up and operating at full steam within an hour.