

webCATI NAVIGATOR FEATURES

Number of surveys & completes	Unlimited with CfMC hosting
# of questions	Unlimited
# of responses	Unlimited
Sample size capacity	10 million records
Advanced access control	<ul style="list-style-type: none"> • Set security on users/tasks, projects, and clients • Includes advanced security access and controls • Define users and allow/disallow any feature • Perfect for collaboration and sharing
Survey templates	<ul style="list-style-type: none"> • Complimentary library of mobile-ready survey "looks" • Upload an unlimited number of your own looks (.CSS)
Study archival	Download all study files for off-line archival and later use

SURVEY CREATION & DEPLOYMENT

Survey composer and manager	GUI composer includes 13 question types. Upload and use your own survey "spec" files
Survey and report look and feel	Fully customizable
Quota control	Included
Importing sample	Tab / comma delimited, fixed-width and CfMC file formats

Navigator Support is available by email and toll free telephone support.
Online documentation is included.

SAMPLE MANAGEMENT	
Add sample to a project	Change callback times
Convert sample file to ASCII	Erase call histories on active numbers
Fix, verify, and integrate sample file real time or scheduled	Gather numbers for special interviewers example: "Spanish speaking interviewers"
Hide sample	List sample & suspends
Modify calling parameters	Manage call "stacks"
Setup and modify markets	Resolve numbers
Reveal hidden sample	Sort special interviewers by time zone

SHOP, STUDY & SERVER CONTROL
Start / Stop study server
Modify employee database
Activate / Deactivate study
Set sample options
Set phone parameters : markets, time zones, day parts, clustering and more
Temporarily shut down study as needed

MODIFY QUOTAS
Manage named quotas
Manage numbered quotas
Reset named quotas

STATION MANAGEMENT
Start / Stop stations
Monitor stations

PROJECT TRACKING
Dashboard reports by interviewer and study
Session reports by : id, times, averages, counts, completes, active calls, resolved calls and productivity
Sample reports by : availability, parameters and scheduling
Quota reports
Phone reports
Market reports

DATA ANALYSIS, REPORTING & OUTPUT

Real-time online report	Password-protection included
Review responses	Review individual responses to web and webCATI surveys.
List open ends and verbatims	Create custom reports by GUI.
Web tables	Topline report included – or upload your own!
Web survey production reporting	Reports include starts, suspends, auto suspends, and failed access attempts.
Interactive analysis tool	On-Demand Tables and Crosstabs with statistical testing
Data reformat and export	Including SPSS, SAS, Triple S, Quantum, Mentor, Survent, ASCII delimited, ASCII Card Image, SQL database